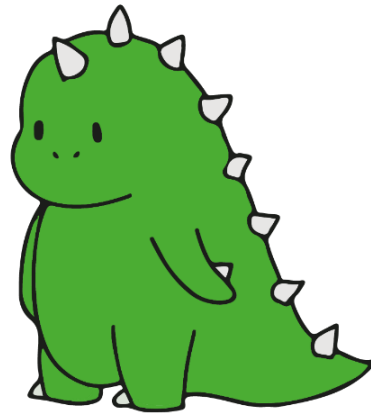


Dear Valued Customer,

We are reaching out to inform you of a discrepancy we have identified in the packaging of the Dark Dungeon that you may have recently purchased from us on Amazon. It seems our packing department rolled a 1 on a d20. We are working diligently to avoid such situations in the future, but for now, we can only propose a few workarounds.

I'M SO SORRY...



The cover of some units of this product inadvertently features a QR code that leads to incorrect assembly instructions and may also display an inaccurate picture of the product. We deeply regret any inconvenience this may have caused and sincerely apologize for this oversight.

To rectify this, we kindly ask you to verify which exact product you received by counting the number of HDF sheets in the package.

1. In case you have 16 sheets, it is the set with a Tower. You should then follow [\[THIS LINK\]](#) to access the correct assembly instructions. Your product will look exactly like the photos on [Amazon.com](#).

2. In case you have 17 sheets, it is the set with the Undermountain. You should continue on this page for the correct instructions below.

We understand that this situation might be frustrating, and we want to assure you that we are committed to making it right. If you have experienced any inconvenience due to this error and wish to receive a full refund, please reach out to us on Amazon.

We are grateful for your trust in our products, and we look forward to the opportunity to continue serving you. If you have any further questions or need additional assistance, please feel free to contact us at any time.

Warm regards

